## 📝 2025 Top Flight Tournaments Cancellation Policy

---

### 🔁 Event Cancellation by Top Flight

Top Flight Tournaments will make every effort to complete all scheduled events. In cases where an event is canceled due to weather or other uncontrollable circumstances, the following refund and credit policy applies. For multi-day events, Top Flight reserves the right to alter or change the event format without modifying the overall policy.

---

### ❌ Voluntary Team Withdrawal – Non-Showcase / Non-World Series Events

Teams that choose not to participate or fail to begin play as scheduled will be subject to the following cancellation terms:

**Withdrawal Deadlines for Non-Showcase Events:**

- **15 or more days before the event**: Full refund
- **3 days before the event**: 100% credit toward a future event
- **2 days or fewer before the event**: No refund or credit (entire fee is forfeited)

---

### 🎟️ Gate Fee Policy

Gate fees, whether paid per individual or per team, are **non-refundable and not eligible for credit** under any circumstance.

---

### ⚾ Game Status Definition

A game is considered "played" once the **first pitch has been thrown**. Any game that starts but does not finish still counts toward refund and credit calculations.

---

### 💰 Refund/Credit Eligibility – If Top Flight Cancels the Event

| Event Type | Refund | Credit | Details |
|---|---|---|---|
| Regular Season | ✅ Upon coach | ✅ Upon coach | Must be initiated by the Head |

| Event Type | Refund | Credit | Details |
|---|---|---|---|
| Tournaments | request | request | Coach |
| Showcase / World Series | ❌ Not available | ✅ Credit only | No exceptions; credit only if event canceled |

---

### ✅ Regular Season Tournaments – Game Guarantee Refund Schedule

Refund or credit amounts are based on the number of scheduled games and how many were actually played:

| Game Guarantee | Games Played | Refund Amount |
|---|---|---|
| 3-Game | 1 game | 25% refund |
| | 2+ games | No refund |
| 4-Game | 1 game | 50% refund |
| | 2 games | 25% refund |
| | 3+ games | No refund |
| 5+ Games | 1 game | 70% refund |
| | 2 games | 35% refund |
| | 3+ games | No refund |

---

### 🏆 Showcase & World Series Events – Additional Guidelines

- **No refunds will be given** under any circumstances.
- **Credits only** will be issued, regardless of how many games are played.
- If Top Flight **cancels the event before it begins**, a **100% credit** will be issued for a future event. This can be used on any event we host.
- If cancellation occurs **after the event begins**, **no credit** will be issued.

- The event is considered to have **started** at the time of the first scheduled game (not necessarily your team's game).
- If a pre-event camp is included, the camp's start time marks the official beginning of the event.

**Team Withdrawal for Showcase/World Series Events:**

- **30+ days before the event**: Full credit
- **Fewer than 30 days before the event**: Credit issued minus deposit
- **After schedule is released**: No refund or credit